



## Public Library Systems Directors Organization Conference

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**August 15-17, 2017**

**Vernon Downs** (4229 Stuhlman Road, Vernon NY 13476)

*Target Audience: Public Library System Directors and Staff that work with Finance/HR or IT*

**Day 1: TUESDAY AUG 15:** *Buffet Dinner provided*

2:30 Registration

3:00pm – 5:00 pm Sessions:

- For Directors: PULISDO Meeting
- For Staff that work with Finance/HR: New & Exciting Projects
- For Staff that work with IT: New & Exciting Projects

**Day 2: WEDNESDAY AUG 16:** *Continental Breakfast, Buffet Lunch and Buffet Dinner provided*

9:00am-5:00pm Sessions (each 80 – 90 minutes long):

- For Directors:
  - Shared Services: current successes and future potential
  - Future challenges system directors may face
  - What works? Supporting & building relationships with members/branches
  - Guiding members/branches to best practices
- For Staff that work with Finance/HR:
  - HR/Personnel Policies, Practices and Situations
  - Financial Budgeting, Record Keeping and Reporting
  - Employee Benefits that Systems Offer
  - Speaker on New rules for the new NY State Paid Family Leave
- For Staff that work with IT:
  - Member Library Technology (Thin/Zero Clients, Print & Time Management, Filtering)
  - ILS Meet Up
  - Presentation & Telecommunications Technologies (Remote conferencing, VOIP, IM)
  - Creating Efficiencies: (Managing Remote Support / Help Desk / Ticket Systems / Job Tracking)

**DAY 3: THURSDAY AUG 17:** *Continental Breakfast provided. Boxed lunch available.*

9:00 – 12:00 Session (joint session for all attendees)

- Sharing Success Stories

