

Data and Survey Information for the Update of the Lima Public Library Long Term Plan

Back Ground information:

Information from Annual Report	2016	2017	2018	2019
Circulation				
Adult Fiction	7543	5858	7453	7527
Adult non Fiction	3236	5781	3016	2682
Children Fiction	4753	4464	5145	5808
Children Non Fiction	1623	2872	1382	1521
Circulation other materials (audio, DVD, Mags)				
Adult	7894	7722	7232	6020
Children	1614	1887	1663	1549
Inter-library Loan Materials				
Received	4779	5400	5204	5256
Provided	6071	7332	8542	8586
Electronic Circs ebooks/audiobooks	3079	3134	3616	4069
Successful retrieval of elec. Info	74	959	1376	1982
Library card Registration:				
Resident	1408	1295	1172	1165
Non resident	353	348	338	267
Program Attendance				
Adult Program Sessions	87	80	82	15
Adult Program Attendance	529	408	675	453
Young Adult Program Sessions	5	4	6	4
Young Adult Program Attendance	22	13	6	5
Children's Program Sessions	36	35	46	40
Children's Program Attendance	494	358	575	417
Other	0	0	0	0
Computer use/WIFI Sessions	1881	2011	2845	2789
Reference Questions:	3546	3624	3275	3059
Outreach Visits	1	1	1	1
Meeting room reservations	85	89	37	49
One on One meetings (Tutors)	144	164	170	94

Survey Results:

What has the Library done Well? Many people made the following remarks:

- Great Staff - very welcoming and friendly and organized.
- PLS Inter- library loans are great.
- Summer reading programs are enjoyed
- Computer and printers are appreciated.
- Collections(Books, Videos, Audio etc) meet their needs.

Collections Recommendations – General Public

- Expand the large print section
- Find Newer titles – Books, Audio books and Video
- Have the Democrat and Chronicle available

Collection Recommendations- Staff

- Continue good Covid-19 response- phone & email orders
- Response to customer technology requests
- Inter-library loans & customer service is well done

Collection Recommendations - Board of Trustees

- Very good collection selection
- Augmented by OWWL partnership

Programs Recommendations- General Public

- Saturday story hour
- Programs geared toward men
- Computer use courses
 - How to use the PLS system
 - online literacy
- Job fairs/ Resume building
- Book Club/discussion group
- Youth programs
 - Lego Robotics
 - STEM Programs
 - Escape room – puzzles etc
- Senior programs
 - Navigating SS
 - On line Banking
 - Health sites
- Better advertising of programming

Program Recommendations-Staff

- Community needs are being met

Program Recommendations- Board of Trustees

- Suggest adding monthly program: September – June
- Summer child/adult reading programs are great
- Add family evenings: games, crafts, movie
- Current programming is excellent
- Book club – bring an expert on local history

Facility /Operational Recommendations- General Public

- Make computer area have more space between computers.
- Consistent hours every day
- Better WiFi
- Continue curbside service
- Play area for kids
- Teen booth area
- Big comfy chairs

Facility/Operations Recommendations- Staff

- Adjust hours of operation
 - More daytime hours
 - Close at 8:00 p.m.
 - No Saturday hours – low turn-out
- Staff has improved the facility's appearance

Facility/Operations Recommendations - Board of Trustees

- Procure new furniture for Scutt Room
- Buy new chairs for office staff
- Update computers & services
- Upgrade building wiring and HVAC system
- Have painted crosswalk installed in front of the library
- New Carpet
- Landscaping improvements

Partnership Recommendations- General Public

- Historical Society
- Schools
- Welcome Wagon
- Mendon Youth Programs
- Rotary – Playing up the holidays

Partnership Recommendations- Board of Trustees

- Establish regular meetings with other area libraries
 - County, local schools and Mendon Library
- Library has great asset in the Friends of the Library
- Connect with Great Expectations -daycare
- Contact local resources for reciprocating programs
 - Ex.: DEC, Lima Historical Society, Rotary

Why Don't you use the Library

- No Time or not interested in reading
- Online services meet their needs
- Other sources of library materials

What is your source of local information

- On line
 - Facebook
 - School emails
 - Websites
- Pennysaver
- Village quarterly newsletter
- Local Papers
- Hair salon

Other Comments

- It will become more and more difficult overtime to convince people to pay for Libraries through their taxes. NYS will not be a great source of grant money either. Full court press fund raising is needed now- especially in the area of bequests and planned giving. Let it be known that the Friends can accept

bequests for the Library's endowment fund. Seek and accept the donations of a car each year and auction it off at a \$50/plate dinner. Even an annual garage sale with donated items is a good start. If volunteers are short, combine with another group like the food pantry and split the take. And yes, I can help you get started. It will not be instant, but at 4% interest, the library could easily thrive on a 5 million Dollar fund. MJF

- Consider putting in a pay for EV charging station. Folks would know that if they charge their car there they are helping to raise money for the Library.
- Staff pay should be checked against other area libraries and brought into line
- Holiday celebrations would be a great addition to programming
- Staff feels Megan deserves a party for her yeoman's service during Covid-19